DOVE

Domestic Violence Ended

HOPE • HEALING • SAFETY • SOCIAL CHANGE

35 YEARS

1978-2013

Surviving & Thriving

MISSION

DOVE is committed to partnering with diverse communities, families, and individuals impacted by domestic violence. We promote hope, healing, safety, and social change by providing a broad range of preventive and responsive services.

December, 2013

35th Anniversary

Dear Friends,

We are pleased to present the FY 2013 Annual Report of DOVE, Inc. to you – the supporters who make our work possible. In 1978 a group of women involved with the Quincy Mayor's Commission on the Status of Women began thinking about battering and spouse abuse in their own communities. They knew domestic violence could happen to anyone, but that it didn't have to. They galvanized support from the Quincy Police Department, the Norfolk County District Attorney's Office, St. Boniface Church in Germantown, and Quincy City Hospital to establish what would grow to become a community-based non-profit organization providing a comprehensive range of services to victims and survivors of domestic violence. While our path remains ensuring strengths-based, empowerment-oriented, trauma-informed programs and services for individuals, families, and communities, DOVE's goal is to create safer, healthier, and ultimately thriving communities.

In 2013 DOVE celebrated 35 years of DOVE's mission brought to life ~ Hope, Healing, Safety, and Social Change. At DOVE we believe, as our founders did 35 years ago, that everyone has a role to play in creating healthier communities by ending domestic violence. Many of you have been involved and played a role – by volunteering your time, offering your financial support, sponsoring or attending Harvesting Hope or Divas Dance for DOVE, hosting a gathering in your home, office, school, or place of worship or adopting a family through DOVE's Holiday Assistance Program. We deeply appreciate all of your contributions of time, talent, and treasure. Over the past year, these contributions have ensured safe and comfortable shelter for families, outreach to victims to whose homes police have been dispatched as well as to victims seeking restraining orders, and presentations on healthy relationships and teen dating violence in schools and youth programs.

Thank you for making DOVE's work possible, and playing a role and contributing every day in your own communities to seeing *domestic violence ended* and creating healthy communities.

Sue Chandler
Executive Director

Stuart Murphy
President, Board of Directors

DOVE: 617.770.4065 • DOVE 24-hour Hotline: 888.314.3683
P.O. Box 690267, Quincy, MA 02269 • Email: development@dovema.org • www.dovema.org

DOVE, INC. FY 2013 (July 1, 2012 - June 30, 2013)

GOVERNMENT CONTRACTS

HUD Community Development Block Grant (CDBG), City of Quincy

MA Department of Children & Families

MA Executive Office of Public Safety & Security

MA Office for Victim Assistance

US Department of Health & Human Services, Region I, Office on Women's Health

FOUNDATIONS/FUNDS

Clipper Ship Foundation

Eastern Bank Charitable Foundation

Grace Brooks Trust

Harold Brooks Foundation

MA Bar Foundation

Mary Kay Foundation

George A. Ramlose Foundation

George and Alice Rich Charitable Foundation

Verizon Foundation

Verizon Wireless HopeLine New England Kids in Need Fund

BOARD OF DIRECTORS

Stuart Murphy, *President*

Patricia Novak Tenney, *Vice President*

Betsy Hamel Lussier, *Clerk*

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Suzanne Brothers

Margaret Carr

Brianne Dobush

Roberta Goldman-Wilkinson

Eva Greenwood

Doug Gutro

Nancy Keating

Brian Palmucci

Carol Ryan

Jeannette Travaline

SENIOR MANAGEMENT TEAM

Sue Chandler, *Executive Director*

Jessica Cohen, *Senior Manager, Residential Services*

Claudia Cuscianna, *Senior Manager, Development & Communications*

Kathleen Lydon, *Senior Manager, Community Services*

35th Anniversary Celebration, September 12, 2013

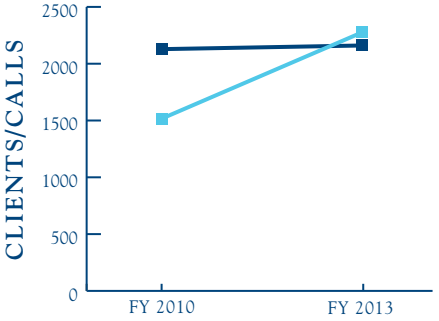
Left to Right: Brian Palmucci, DOVE Board Member, Doug Gutro, DOVE Board Member, Sue Chandler, DOVE Executive Director, Margaret LaForest, Quincy Ward 1 Councilor, Patricia Novak Tenney, DOVE Board Member, Representative Bruce Ayers

State Representative Tackey Chan, Stuart Murphy, DOVE Board President and Representative Bruce Ayers

COMMUNITIES WE SERVE

Avon • Braintree • Canton • Cohasset • Dedham • Hingham • Holbrook • Hull • Milton
Norwood • Quincy • Randolph • Sharon • Stoughton • Walpole • Westwood • Weymouth

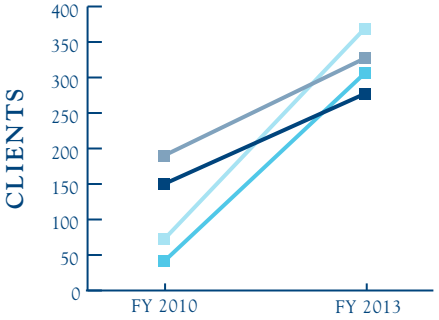
EMERGENCY SHELTER* & 24-HOUR HOTLINE



	FY 2010	FY 2013
HOTLINE CALLS	1,519	2,293
EMERGENCY SHELTER* Nights of Safety	2,178	2,181

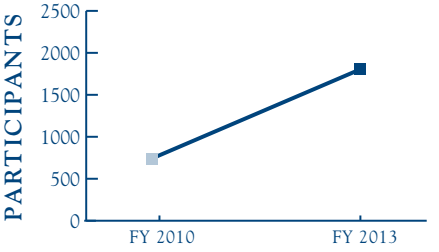
*DOVE operates a 6-bedroom Emergency Shelter that is consistently filled to capacity.

COMMUNITY-BASED SERVICES



	FY 2010	FY 2013
Community- Based Advocacy	150	277
Civilian Domestic Violence Advocacy	41	306
Quincy District Court Outreach Contacts	190	327
Legal Advocacy	72	369

COMMUNITY OUTREACH & EDUCATION PROGRAM



FY 2010 # of Participants	731
FY 2013 # of Participants	1,847

Number of Participants Who Received Training on Dating & Domestic Violence

White's Bakery in Hingham generously donated a princess cake for the birthday of a shelter guest's child.

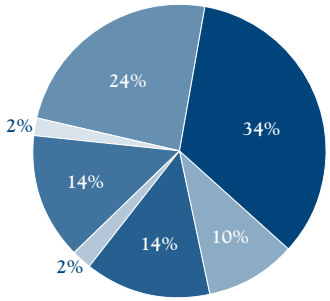
Zeta Phi Beta Sorority, Inc. - Omega Eta Zeta Chapter for their generous donation of professional work attire!

REVENUES & EXPENSES

REVENUES FY 2013 (%)

- Government Contracts $378,193 (34%)
- Foundations & Corporations... $108,000 (10%)
- Individual Donors..... $159.873 (14%)
- Community Groups & Religious Organizations ..... $ 26,636 (2%)
- Fundraising Events $161,160 (14%)
- Miscellaneous ..... $ 19,152 (2%)
- In-Kind $275,693 (24%)

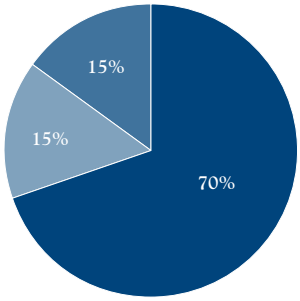
TOTAL $1,128,671 (100%)



EXPENSES FY 2013 (%)

- Program Services $771,364 (70%)
- Fundraising Events $167,851 (15%)
- General & Administration.... $164,957 (15%)

TOTAL $1,104,172 (100%)

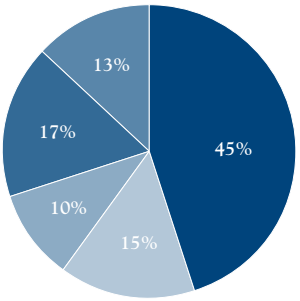


NET SURPLUS FY 2013

Net Surplus Revenue Over Expenses..... $ 24,499

EXPENSES BY PROGRAM FY 2013

- Emergency Shelter .....(45%)
- Community-Based Advocacy.....(15%)
- Civilian DV Advocacy.....(10%)
- Legal Advocacy.....(17%)
- Community Outreach & Education.....(13%)



The Harvard Vanguard Medical Associates, Quincy Event Committee raised $1,073 dollars for DOVE, Inc.

Thanks to the Charles River School in Dover, MA for their donations of Project Night Night gift bags for the children served by DOVE's Emergency Shelter.

HARVESTING HOPE GALA FUNDRAISER NOVEMBER 2012

PILLARS OF HOPE

Mona Rosen
Mona is an adjustment counselor and the Coordinator of DOVE's YouthSpeak Teen Dating Violence Prevention Program at Randolph High School.

Judy Kiley
Judy was a member of the Board of Directors at DOVE, Inc., from 2005-2011, where her roles included Vice President and Chair of the Fundraising Committee.

IKEA LIFE IMPROVEMENT PROJECT

You the voter made a difference! For a 3-week period, DOVE's fans voted via Ikea's Life Improvement Project website for DOVE to receive $10,000 in in-kind furnishings for our Emergency Shelter. In June, the Ikea Team, coordinated by Rose Marie Maccarone, delivered, assembled, and installed new beds and dressers in each bedroom, complete living room furnishings, a dining room table for 10 and chairs, and curtains throughout the house.

VERIZON FOUNDATION

DOVE, Inc. received a $10,000 Verizon Foundation grant to support a teen dating violence prevention program, *YouthSpeak*.

DIVAS DANCE FOR DOVE APRIL 2013

DIVAS DANCE COMMITTEE
Kathleen Bakis, Alison Barr, Sue Chandler, Mary Jo Murphy, Sally English, Donna DiCarlo Harvey, Margaret Carr, Jan Furey, Cherise Pesce, Betsy Hamel Lussier

ARABELLA INSURANCE DONATION

BLUE CROSS BLUE SHIELD OF MA SKILLS-BASED VOLUNTEER PROGRAM

MASSACHUSETTS

DOVE was selected to be a participant in this program, which paired four BCBS MA employees with DOVE for a 4-month project. BCBS MA Employees Brian O'Leary, Christine Murphy, and Jeff Fatchaline worked with DOVE's Executive Director, accountant, and Senior Manager of Development & Communications to strengthen some of DOVE's revenue and expense forecasting, as well as streamlining donation data with our accounting operations. Michael Flood coordinated the BCBS team.

ING IN-KIND DONATION

Holiday Assistance Donors

- Altra Industrial Motion B
- Anchor QEA, LLC
- Atlantic Middle School
- Sharon Banker
- Bay State Community Services
- Jacqueline Bessette
- Blessed Sacrament Church
- Blue Hills Student Council
- Boston Financial Data Services
- Bright Horizons
- Bright Horizons at Crown Colony Drive
- Eric & Ashley Clark
- Jay Coggeshau
- Michael & Gail Cohen
- Coldwell Banker
- Mazie Colton
- Ashley Crittenden
- Crown Obstetrics and Gynecology
- Caroline E. Dahl
- Alison Dahlquist
- Dana Dalton
- David Dennis
- Christa Descheneaux
- Lucille DiGravio
- Brian Donnelly
- Jillian Dunderdale
- Mary Dunderdale
- John Dunlap
- Kristen Duperre
- Cathleen Edgar
- Edge Rock Technology Partners
- Susan Egan
- Judy Federico
- Deborah Finn
- Julie Fobert
- Maureen Forry
- Sarah Foy
- Friendship Home, Inc.
- FSG
- Andrea Furman
- Gap, Derby Street Shoppes
- Kimberly Garza
- Audrey Gavin
- Girl Scouts of Eastern Mass, Troop #74093
- Scott Goran
- Granite Payroll Associates Inc.
- Christopher & Erin Griffith
- Tina Grottron
- Carol Hamel
- Shevawn Hardesty
- Jennifer Hayes
- Colby Hegger
- Hingham Congregational Church
- Holiday Inn
- Honeywell
- ING
- International OCD Foundation
- iProspect
- J Jill
- Judith Jameson
- Denise Keating
- Kathy Keough
- Coralia Leech
- Rebecca Leleiko
- Brooke Lenkei
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- Timothy Mackinnon
- Paula MacNamara
- Meghan Martin
- Theresa McCarthy
- Jackie McDonnell
- Elizabeth McLaughlin
- John McManus
- Erin C. Miller
- Jen Monahan
- Kristen Morgan
- Stuart & Mary Jo Murphy
- Kaily Nash
- Neponset Valley Sunrise Rotary Club
- Newton Country Day School
- Kelly Norris
- North Quincy High School
- Meredith O'Neil
- Terri Panico
- Kelly Paszamant
- PBA Co.
- Kim Pender
- Mary Lou Petrelli
- Danielle Picarski
- Beth Powers
- Anna-Maria Preiss
- Jennifer Primack
- Provident Healthcare Partners
- Ryan Quillard
- Randolph Women's Club
- Jill Reitzell
- Aly Rheault
- Shannon Roark
- Marilyn Silva
- South Shore Vocational Technical High School
- Elizabeth Speakman
- Robert & Lisa Stanton
- Mary Swiniarski
- Syndax Pharmaceuticals
- Allison Tibbetts
- Cindy Tobin
- Kathryn Toohey
- Tufts University
- Beth Tuleja
- Anita Vella
- Version 2.0 Communications
- Victoria's Secret, Braintree
- Victoria's Secret, Hanover
- Victoria's Secret, Peabody
- Jud Walton
- Kristopher & Sarah Wenstrom
- Krystal Williams
- Elba Zayas
- Susan Zimmer
- Cassandra Zuffante

Each client develops a "Wish List" of basic necessities, food, and fun items for herself and her children, if she has any. DOVE then matches the client with an individual, community of faith, or business interested in helping spread holiday joy to others in need.

"To the family that chose my family: I would like to thank you from the bottom of my heart. It has been a tough year and Christmas seemed impossible but with your kindness it will be a wonderful time for my children. Thank you so much."

– Michelle B.

HOPE

DOVE staff answer over 2,000 calls annually on our **24-hour Hotline** ~ nearly 200 per month – from callers seeking information about domestic violence for themselves, as well as for a friend, co-worker, or loved one.

"At this point in my life I am able to reflect on the events that happened and realize that what my mother and DOVE were able to do is unbelievable. My mother had no support system left – no one was there for her. That is, no one but DOVE. DOVE gave her hope, DOVE gave her an escape, DOVE gave her a connection to the rest of her life, to the rest of our lives."
- The daughter of a DOVE Shelter Guest, who is now an adult reflecting back

HEALING

Healing in the aftermath of domestic violence is a unique path for every survivor. For some, DOVE staff work with them to help them regain their balance and sense of self following a harrowing and traumatic experience. Trauma wreaks havoc on the body and soul and can have a profound impact on one's physical health and well-being in addition to creating emotional turmoil. DOVE staff work with an empowerment approach to help survivors regain a sense of personal power and control over their lives. Further we remind survivors that they did nothing wrong, and that the abuse is not their fault. In fact, many of their choices, decisions, and actions were made in times and circumstances of extreme distress and were the best choices they could have made in the face of violence or harm to themselves, their children, or to other loved ones. We know that survivors are the experts on their own healing, and, given time and space to process the events and experiences they have had, they will be able to recover and move forward in their lives.

"Bruises fade, cuts heal, but emotional scars last a lifetime. The effects of domestic violence don't end when the abuse ends. My abuser robbed me of one of the most basic human rights – the right to safety of self. Survivors are often broken down for so long that they need help in building themselves back up, regaining control of their lives, and becoming empowered. This is exactly what DOVE provides to their clients. They help their clients to regain their identities, their self-confidence, and the power to decide where they want their lives to go. I have gone from feeling battered and broken to empowered and strong. As a result of the advocacy, support, and encouragement that I received from DOVE, I can truly say that I am a survivor of domestic violence."
- A client who utilized DOVE's Community Services

SAFETY

DOVE's Emergency Shelter has housed over 5,000 individuals and families in our 35 years of existence. When guests arrive at the Shelter, they are shown to their room and provided a Welcome Basket ~ a laundry basket with sheets, pillows, and blankets, as well as towels and a bathrobe, and toys and books for the children. These items help them begin the process of rebuilding their lives. They then have the opportunity to rest and regroup in a safe and comfortable home. Each Guest meets with an Advocate to learn about the services DOVE offers and to begin to define their own goals including establishing financial accounts, maintaining or pursuing a job or their education, applying for transitional housing, and/or seeking legal assistance. DOVE staff can assist clients to enroll children in the local schools, as well as seek clinical services to support their process of healing.

DOVE also seeks to **partner with other community organizations** to ensure that victims can get help as early as possible, before injuries or the danger they face becomes life-threatening. In May, DOVE was awarded funding from the **US Department of Health & Human Services, Office on Women's Health (Region I)** to conduct outreach to and training for health care providers in DOVE's catchment area. DOVE's presentations focus on how providers can safely inquire about domestic violence with their patients, as well as how to respond to a disclosure and refer to DOVE or another service provider for help.

In addition, DOVE staff serve on the Norfolk County High Risk Team convened by the Norfolk County District Attorney's Office. The Team reviews cases monthly that are brought to the table by police officers, prosecutors, probation officers, or others concerned for the victim's safety. The team works to coordinate efforts to enhance the victim's safety while holding the abuser accountable.

SOCIAL CHANGE

DOVE staff provide **leadership** on a variety of projects focused on changing the social conditions that allow domestic violence to persist.

DOVE's ***YouthSpeak*** program works with an enthusiastic group of teens in each of 4 High Schools as well as other area youth programs. With a curriculum focused on prevention, the **YouthSpeak** Educators learn and teach about healthy relationships, gender roles, respect, boundaries, and how to seek help when necessary.

Sue Chandler, DOVE's Executive Director, serves on the **Governor's Council to Address Sexual and Domestic Violence**, a forum of leaders in the field from various sectors (e.g., education, children's services, housing and homeless services, the criminal-legal system, and others) to advise the Executive Branch on programs and policies to intended to address, reduce, and prevent domestic violence, as well as **Jane Doe's Policy Committee**, which establishes goals and strategies for legislative and budget advocacy at the state level.

LEADERSHIP CIRCLE

Champions of Change
$10,000 +

Grace E. Brooks Trust
Harold Brooks Foundation
Clipper Ship Foundation, Inc.
Jay Cashman, Inc.
Philip & Betsy Lussier
Mary Kay Charitable Foundation
Massachusetts Bar Foundation
Verizon Foundation

Circle of Hope
$5,000 - $9,999

AT&T
The Boston Foundation
City of Quincy, Mayor's Office
Joseph & Linda Hooley
Christopher & Nancy Keating
Stuart & Mary Jo Murphy
James Sharpe & Debby Stein-Sharpe
South Cove Community Health Center

Circle of Healing
$2,500 - $4,999

Edmond English
The Flatley Foundation
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Hingham Congregational Church
M.B.I.A Foundation, Inc.
Partners HealthCare
Pipefitters Local Union 537
Quincy Mutual Fire Insurance Company
S- Bank
Thomas Soviero
Robert & Lisa Stanton
Verizon Hopeline, New England

Circle of Friends
$1,000 - $2,499

Athena Health Care Systems
Atrius Health
James Maher & Paula Becker
Scott & Mary Belgard
Bay State Federal Savings Charitable Foundation
Blue Cross Blue Shield of Massachusetts
Boston Financial Data Services
Sue Chandler
Brian & Kathleen A. Carey
Jon & Lillian Cronin
Vicker & Karen DiGravio
Eastern Bank Charitable Foundation
Philip & Deborah Edmundson
James & Sally C. English
Empire Education Group
Falconi Companies
First Baptist Church of Wollaston
First Congregational Church of Milton
First Trinitarian Congregational Church UCC
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Harvard Vanguard Medical Associates
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Reynold & Laura Spadoni
The Cooperative Bank
Elliott & Joanne Topkins
Allen Waltman & Anne Marie Madigan
YMCA - South Shore

Circle of Safety
$500 - $999

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Beth Israel Deaconess Hospital Milton
Margaret Carr
Eric & Betsy Cohen
Constance Corcoran
Mark & Maryann Dawson
DDDDC, Inc.
Dynavac
Karen Ellsworth
John & Stacey Farrell
Father Bill's & MainSpring
Deborah L. Fickett-Wilbar
First Baptist Church of Hingham
Allen Goldman
Roberta Goldman-Wilkinson
Granite City Electric Charitable Foundation Inc.
Granite Links Golf Club
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Larry & Gail Handler
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Peter Harvey & Donna DiCarlo Harvey
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Kiwanis Club of Quincy
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Coleman & Christine Lannum
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Samuel & Janice Speakman
St. Mary of the Hills Parish
Mark Tenney & Patricia Novak-Tenney
Nicholas M. & Regina Tsanotelis
Steve & Debbie Yerdon

Circle of Advocates
$1 - $499

David Adams & Lisa Tieszen
Cynthia Adams
Deborah & Ashley P. Adams
Gerard & Ruth Adomunes
Randy P. Albelda
Joanie Alfano
Anthony & Mildred Alibrandi
Michael & Karen Allen
Arbella Insurance Group Charitable Foundation
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Mary Aucoin
Mary Jane Baker
Carole Baltucci
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Alison Barr
Nina Barros
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Gillian Bearchell
Edwin & Linda Beck
Jeanne Bedard & Lori Brewster
Beechwood Knoll Sunshine Club

Thank You to all of our Donors & Supporters (July 1, 2012 to June 30, 2013)

John Beleskas & Dawn M. Rose
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Barry & Kathleen Belt
Gail Bennett
Diane Bergeron
Karen Besse
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Loraine DeWald
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Gerald & Leanne Dineen
Brianne Dobush
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